

## CAERPHILLY TOWN CENTRE AUDIT – FEBRUARY 2016

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p><b><u>Air Quality</u></b> <b><u>Town Centre</u></b></p> <p>An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p><b>Environmental Health</b> <i>Lyndon Ross</i></p> <p><b>Transportation</b> <i>Clive Campbell</i></p> <p><b>Urban Renewal</b> <i>Allan Dallimore</i></p> <p><b>Town Centre Management</b> <i>Andrew Highway</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 An update on the action plan implementation will be given to the TCMG. 20/10 An update was provided to the TCMG. 15/12 Updates to the TCMG continue.</p>
27/02/12	<p><b><u>30-minute Parking Bays</u></b> <b><u>Cardiff Road</u></b></p> <p>Cllr. Elsbury asked Officers to investigate whether 30-minute parking restrictions could be introduced along Cardiff Road.</p>	<p><b>Transportation</b> <i>Clive Campbell</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 The Order has been made and the majority of the “lines and signs” work has been carried out. 15/12 Additional disabled bays are in the process of being installed.</p>

28/02/13	<p><b><u>Community Notice Board</u></b>  <b><u>Town Centre</u></b>  A new notice board will be installed into the town for the benefit of the community. The Police, local societies and groups will be able to place information in this space to the benefit of the wider town centre community.</p>	<p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p> <p><b>Town Centre Management</b>  <i>Andrew Highway</i></p> <p><b>Police</b>  <i>Ins Jones</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 It has been agreed that the Town Council will pay for the notice board and the TCMG will be asked to pay for the installation via the Area Forum Budget.  20/10 An update was provided to the TCMG.  15/12 The board is currently being fabricated.</p>
04/12/14	<p><b><u>Taxi Rank Issues</u></b>  <b><u>Irish Tymes, Station Terrace</u></b>  The taxi rank O/S The Irish Tymes has been identified as a 'flashpoint' during the evenings and is prioritised under the 'Town Safe' initiative. The Police are working with Council colleagues to trail a relocation of the taxi rank toward the bus station to stop crowds gathering in the roadway by the pub.</p>	<p><b>Police</b>  <i>Ins Jones</i></p> <p><b>Transportation</b>  <i>Clive Campbell</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 An assessment of the pilot scheme continues.  15/12 The taxi rank would need to be made permanent within the next 6-months. Feedback will be sought following the Christmas period.</p>
23/01/15	<p><b><u>Graffiti Artwork</u></b>  <b><u>Bartlett Street</u></b>  A complaint has been received by the Planning Department in relation to a piece of graffiti artwork that has been placed on the pine end of 38 Bartlett Street.</p>	<p><b>Regulatory Planning</b>  <i>Tim Stephens</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 No update could be provided.  15/12 Following investigation, no breach of any planning law has taken place.  <b>Issue Closed 15/12</b></p>

24/03/15	<p><b><u>Cigarette Ends</u></b>  <b><u>Clive Street</u></b>  At the TCMG, Cllr. Fussell raised concerns over the number of cigarette ends that are accumulating on Clive Street. A request was made to consider siting an additional cigarette bin in the vicinity.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p> <p><b>Environmental Health</b>  <i>Lyndon Ross</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 A preferred location has not yet been put forward by the retailers on the street.  15/12 The bin provision in the area is considered adequate.  <b>Issue Closed 15/12</b></p>
11/05/15	<p><b><u>Major Traffic Disruption</u></b>  <b><u>Pwlllypant Roundabout Works</u></b>  The Council will be undertaking an extensive remodelling project of the roundabout, which will improve capacity. The works are funded by Welsh Government and are scheduled to last for 12 months starting in late summer. Throughout the duration of the works there is expected to be significant traffic disruption as the contractor undertakes works that will necessitate lane closures in all directions.</p>	<p><b>Transportation</b>  <i>Clive Campbell</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 Updates will continue to the TCMG as the plan for the works develops.  20/10 An update was provided to the TCMG.  4/12 The situation remains the same at present.  15/12 Planning work continues.</p>
16/06/15	<p><b><u>Development Site</u></b>  <b><u>Park Lane</u></b>  Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.</p>	<p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>20/10 Following a “Soft Market Testing” exercise, Officers are pursuing potential interest from a small-medium sized hotel on the site.  15/12 Consultants are currently investigating options for a hotel on the site.</p>

12/08/15	<p><b><u>Homeless Person</u></b>  <b><u>R/O Sports Direct, Cardiff Road</u></b></p> <p>A homeless person is sleeping in the loading bay of the Sports Direct store. The individual is causing problems for delivery drivers, customers and staff of the store. A large amount of litter is also being left in the vicinity of the loading bay.</p>	<p><b>Police</b>  <i>Ins Jones</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>24/11 The individual has been released from hospital and returned to the area. Several complaints have been received from the store since.  15/12 CCBC officers continue to work with other agencies including the Local Health Board and the Police to find a long-term solution to the person's homelessness. Although support has been offered, to date it has been refused.</p>
13/08/15	<p><b><u>Cleaning of Stone Pillars</u></b>  <b><u>The Twyn</u></b></p> <p>A complaint has been received in relation to the stone pillars in The Twyn area of the town. They have become dirty and moss/algae is growing on them, which requires pressure washing to improve their appearance.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p>	<p>20/10 The cleaning is on the current work schedule and will be completed in due course.  15/12 Power washing isn't proving effective, so stronger cleaning will need to be done.</p>
13/08/15	<p><b><u>Cleaning of Coping Stones</u></b>  <b><u>Opposite Sports Direct, Cardiff Road</u></b></p> <p>The coping stones on the wall that runs alongside the pavement on Cardiff Road, above the moat footpath, have become dirty with traffic film and require pressure washing.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p>	<p>20/10 The work has been added to the schedule and will be completed shortly.  15/12 Some stones have been cleaned, but this is ongoing.</p>
13/08/15	<p><b><u>Repainting of Benches</u></b>  <b><u>Opposite Sports Direct, Cardiff Road</u></b></p> <p>The paintwork on the benches at the bus stop opposite Sports Direct has become worn and chipped</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	<p>20/10 No update could be provided.  15/12 This work is weather-dependent, but is on the schedule.</p>

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18/08/15	<p><b><u>Rat Problem</u></b>  <b><u>O/S Tourist Information Centre, The Twyn</u></b>  A rat problem has been reported outside the Tourist Information Centre. Rats appear to be nesting in the overgrown foliage alongside the patio/seating area.</p>	<p><b>Environmental Health</b>  <i>Lyndon Ross</i></p> <p><b>Highways</b>  <i>Gavin Barry</i></p>	<p>20/10 The sewers in the area have been baited.  15/12 Monitoring and baiting is ongoing.</p>
16/09/15	<p><b><u>Installation of Temporary Grit Bins</u></b>  <b><u>Town Centre</u></b>  In readiness for the winter period, temporary grit bins will be installed in strategic places throughout the town centre to assist with the clearing of ice/snow from roads and pavements.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	<p>20/10 The grit bins are in the process of being installed.  15/12 The bins have been installed.  <b>Issue Closed 15/12</b></p>
28/09/15	<p><b><u>Littering</u></b>  <b><u>Lower Twyn Square</u></b>  A complaint has been received in relation to the accumulation of litter on Lower Twyn Square each morning. This appears to be occurring each evening,</p>	<p><b>Cleansing</b>  <i>Tony White</i></p> <p><b>Environmental Health</b>  <i>Lyndon Ross</i></p> <p><b>Police</b>  <i>Ins Jones</i></p>	<p>20/10 Enforcement is ongoing, with two Fixed Penalty tickets issued to date.  15/12 Enforcement continues.</p>
28/09/15	<p><b><u>Installation of "No Through Road" Signage</u></b>  <b><u>Lane alongside Sports Direct/Co-op Bank, Cardiff Road</u></b>  A number of vehicles are driving into the private land/car park between Sports Direct and Co-op Bank and then having to reverse onto Cardiff Road, which is causing traffic flow problems.</p>	<p><b>Transportation</b>  <i>Clive Campbell</i></p>	<p>20/10 A site visit will take place to assess options.  15/12 Signs are due to be ordered by the end of December.</p>

05/10/15	<b><u>Christmas Event</u></b> <b><u>Town Centre</u></b> Planning is underway for the Christmas event, which is scheduled to take place on 12 <sup>th</sup> & 13 <sup>th</sup> December.	<b>Business Enterprise Support Team</b> <i>Paul Hudson</i>	20/10 Planning is underway for the event. 15/12 The event went ahead and was well-received. <b>Issue Closed 15/12</b>
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20/10/15	<p><b><u>Broken Paving Slabs</u></b>  <b><u>Above Toilet Block, Cardiff Road</u></b></p> <p>The area above the toilet block at the top of Cardiff Road is in need of some repairs. Several of the paving slabs are broken and in need of replacement.</p>	<p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p> <p><b>Highways</b>  <i>Gavin Barry</i></p>	<p>20/10 The TCMG agreed an allocation from the Area Forum Budget for the repairs. 15/12 Funding has been secured and some remedial works completed. Replacement stones have been ordered.</p>
21/10/15	<p><b><u>Cigarette Ends</u></b>  <b><u>Clive Street</u></b></p> <p>At the TCMG, it was noted that there is an accumulation of cigarette ends in the gutters along Clive Street.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p>	<p>15/12 The area was cleaned and no further problems have been reported.  <b>Issue Closed 15/12</b></p>
21/10/15	<p><b><u>Litter Accumulation</u></b>  <b><u>Lane between Pentrebane Street &amp; Stockland Street</u></b></p> <p>At the TCMG, members complained that there is an accumulation of litter in the lane next to Dunbar Costumes that links Pentrebane Street and Stockland Street.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p>	<p>15/12 The area has been cleaned and no further issues have been raised.  <b>Issue Closed 15/12</b></p>
21/10/15	<p><b><u>Removal of Chain</u></b>  <b><u>Clive Street</u></b></p> <p>At the TCMG, local retailers informed officers that an old chain has been left attached to some street furniture, which requires cutting off.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	<p>15/12 The chain has been removed.  <b>Issue Closed 15/12</b></p>

11/11/15	<p><b><u>Flooding of Culvert Castle Street</u></b></p> <p>A complaint has been received from the Manager of Castle Court Shopping Centre. Vegetation removal being carried out by National Resources Wales along North View Terrace is leading to debris blocking several culverts, which is causing them to overflow.</p>	<p><b>Highways</b> <i>Gavin Barry</i></p>	<p>15/12 No problems were observed. <b>Issue Closed 15/12</b></p>
25/11/15	<p><b><u>Addition of a New Name Plaque Caerphilly Cenotaph</u></b></p> <p>Local Members have asked Officers to look at whether the names of those killed in conflicts since WWI &amp; WWII can be added to a new plaque on the Cenotaph in readiness for Armed Forces Day 2016.</p>	<p><b>Town Centre Management</b> <i>Andrew Highway</i></p> <p><b>Parks Services</b> <i>Derek Price</i></p>	<p>26/11 Town Centre Management has met on site with Parks Officers. An FOI request has been sent asking for a full list of names of those from the Caerphilly area to be included on a new plaque. 15/12 The FOI response is still pending.</p>
25/11/15	<p><b><u>Trimming of Trees Visit Caerphilly Centre, The Twyn</u></b></p> <p>The trees outside the Visit Caerphilly Centre require trimming back to improve both the outdoor seating area and pedestrian access.</p>	<p><b>Parks Services</b> <i>Derek Price</i></p>	<p>15/12 This has been added to the forward works programme.</p>
25/11/15	<p><b><u>Repainting of Railings Alongside Visit Caerphilly Centre, The Twyn</u></b></p> <p>The railing running alongside the Visit Caerphilly Centre is in need of repainting. It will be repainted burgundy to fit in with the rest of the street furniture in the town centre.</p>	<p><b>Highways</b> <i>Gavin Barry</i></p>	<p>15/12 This work will be carried out when the weather allows.</p>
25/11/15	<p><b><u>Clearance of Foliage Alongside Visit Caerphilly Centre, The Twyn</u></b></p> <p>The bushes in front of the Visit Caerphilly Centre will be removed and the area paved over. This will provide additional outdoor seating to the Centre.</p>	<p><b>Highways</b> <i>Gavin Barry</i></p>	<p>15/12 This work has been completed. <b>Issue Closed 15/12</b></p>



09/12/15	<p><b><u>Removal of Weeds</u></b>  <b><u>Town Centre</u></b>  The planters and beds in the town centre require weeding in readiness for the Christmas Market to help dress the town centre.</p>	<p><b>Parks</b>  <i>Derek Price</i></p>	
15/12/15	<p><b><u>Cleaning of Steps O/S Visit Caerphilly Centre</u></b>  <b><u>The Twyn</u></b>  At the TCIG, it was noted that the steps outside the Visit Caerphilly Centre require cleaning due to an accumulation of algae, which is making the steps slippery when wet.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p>	
04/01/16	<p><b><u>Installation of Event Site Demarcation Studs</u></b>  <b><u>O/S Peter Alan. The Twyn</u></b>  A new promotional/event site location has been agreed at The Twyn opposite Peter Alan. Studs will be installed in the pavement to indicate the boundaries of the area.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	
04/01/16	<p><b><u>Refurbishment of the Cenotaph</u></b>  <b><u>Town Centre</u></b>  In readiness for Armed Forces Day 2016, work will be carried out on the Cenotaph in the town centre to refurbish it and improve its appearance.</p>	<p><b>Parks</b>  <i>Derek Price</i></p>	
27/01/16	<p><b><u>Big Spring Clean Launch Event</u></b>  <b><u>The Twyn</u></b>  This year's Big Spring Clean event will be launched in The Twyn, with a variety of cleaning taking place around The Twyn and an official launch event within</p>	<p><b>Cleansing</b>  <i>Tony White</i></p>	

	the Visit Caerphilly Centre.		
27/01/16	<p><b><u>Cleaning of Steps</u></b>  <b><u>The Twyn</u></b>  The York Stone pavements outside the Visit Caerphilly Centre are to be cleaned and an anti-fungal solution applied to prevent future slippery vegetation growth.</p>	<p><b>Cleansing</b>  <i>Tony White</i></p> <p><b>Parks</b>  <i>Derek Price</i></p> <p><b>Highways</b>  <i>Gavin Barry</i></p>	